



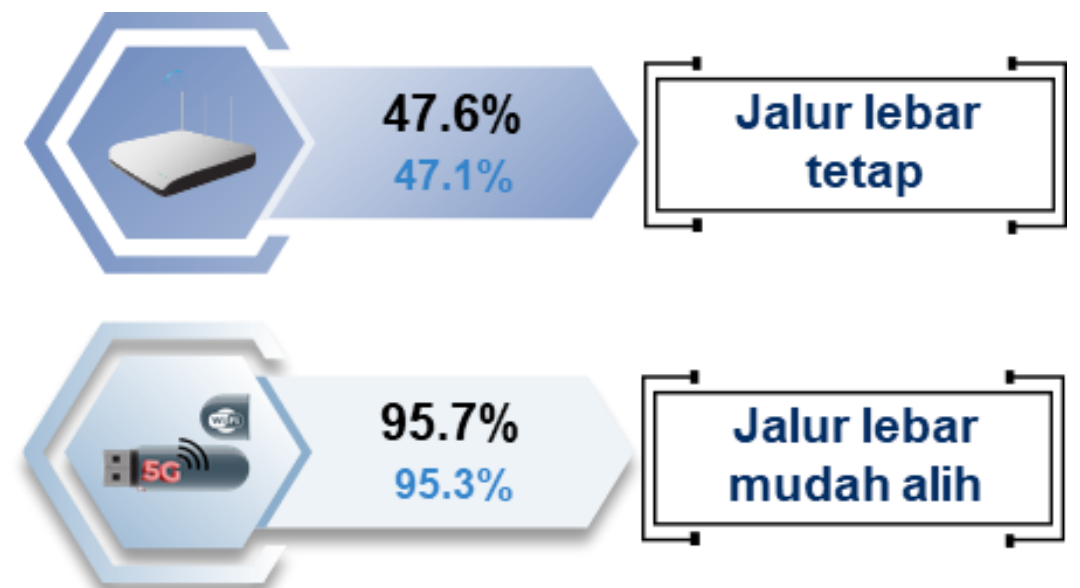
PENGGUNAAN DAN CAPAIAN ICT OLEH INDIVIDU DAN ISI RUMAH 2024

CAPAIAN ICT OLEH ISI RUMAH 2024

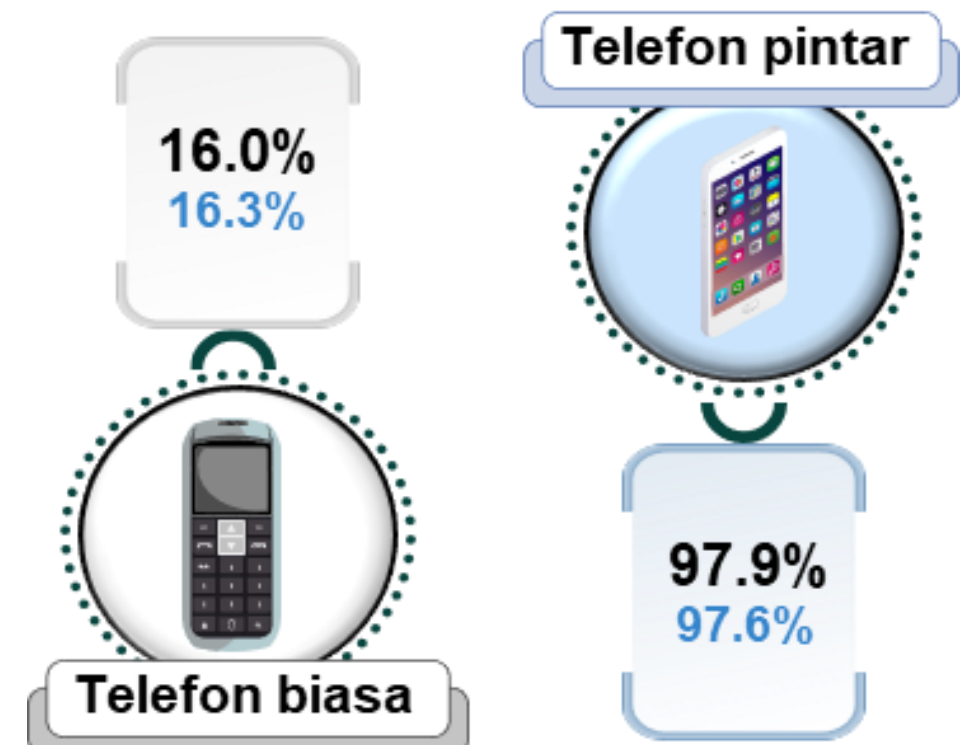
CAPAIAN PERALATAN DAN PERKHIDMATAN ICT



CAPAIAN INTERNET



CAPAIAN TELEFON BIMBIT

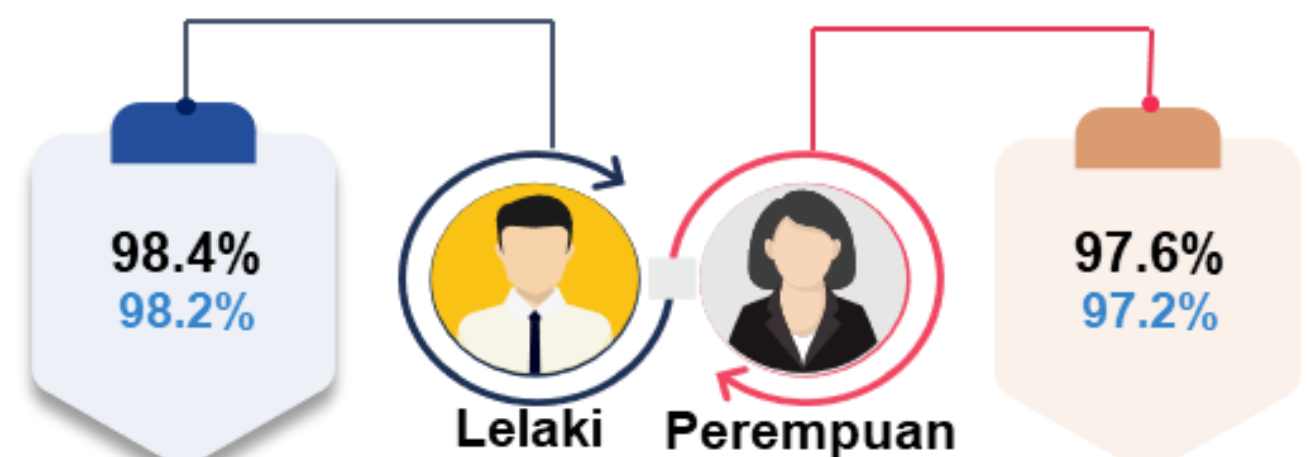


PENGGUNAAN ICT OLEH INDIVIDU 2024

PENGGUNAAN PERALATAN DAN PERKHIDMATAN ICT



PENGGUNAAN INTERNET MENGIKUT JANTINA



Nota. Individu merujuk kepada yang berumur 15 tahun dan ke atas

Sumber : Laporan Survei Penggunaan dan Capaian ICT oleh Individu dan Isi Rumah 2024, Jabatan Perangkaan Malaysia (DOSM)



Penggunaan dan capaian kepada peralatan dan perkhidmatan ICT terus meningkat

Capaian kepada peralatan dan perkhidmatan ICT oleh isi rumah

- Secara keseluruhan, pada tahun 2024 semua peralatan dan perkhidmatan ICT menunjukkan peningkatan kecuali siaran TV berbayar yang mencatatkan penurunan ketara sebanyak 9.9 mata peratus kepada 67.1 peratus (2023: 77.0%). Peratusan capaian oleh isi rumah tertinggi direkodkan oleh peralatan telefon bimbit, televisyen dan radio yang masing-masing mencatatkan 99.5 peratus, diikuti oleh Internet (96.8%) dan komputer (92.2%).
- Capaian Internet oleh isi rumah di bandar menunjukkan peningkatan sebanyak 0.4 mata peratus kepada 98.8 peratus. Manakala, capaian Internet oleh isi rumah di luar bandar juga turut mencatatkan peningkatan sebanyak 0.5 mata peratus kepada 90.3 peratus berbanding tahun sebelumnya.

Penggunaan kepada peralatan dan perkhidmatan ICT oleh individu

- Pada tahun 2024, penggunaan telefon bimbit oleh individu merekodkan peningkatan kepada 99.5 peratus berbanding tahun sebelumnya (99.4%). Kenaikan ini didorong oleh peningkatan penggunaan telefon bimbit di bandar (0.2 mata peratus; 99.8%) dan luar bandar (0.3 mata peratus; 98.9%).
- Penggunaan komputer menunjukkan peningkatan sebanyak 0.3 mata peratus kepada 80.7 peratus berbanding 80.4 peratus pada tahun 2023. Peningkatan ini disumbangkan oleh peningkatan penggunaan komputer di bandar sebanyak 0.5 mata peratus (86.5%) dan luar bandar sebanyak 0.7 mata peratus (64.3%).
- Penggunaan Internet menunjukkan peningkatan sebanyak 0.3 mata peratus kepada 98.0 peratus berbanding 97.7 peratus pada tahun 2023. Peningkatan ini dipengaruhi oleh peningkatan penggunaan Internet di bandar sebanyak 0.4 mata peratus (99.0%) dan di luar bandar sebanyak 0.3 mata peratus (95.3%).
- Perbandingan mengikut jantina merekodkan penggunaan Internet bagi lelaki menunjukkan peratusan yang lebih tinggi iaitu 98.4 peratus berbanding perempuan 97.6 peratus pada tahun 2024. Perbezaan antara kedua-dua jantina telah mengecil sebanyak 0.8 mata peratus pada 2024 berbanding tahun sebelumnya sebanyak 1.0 mata peratus. Perkembangan ini mencerminkan peningkatan kesaksamaan digital antara lelaki dan perempuan.

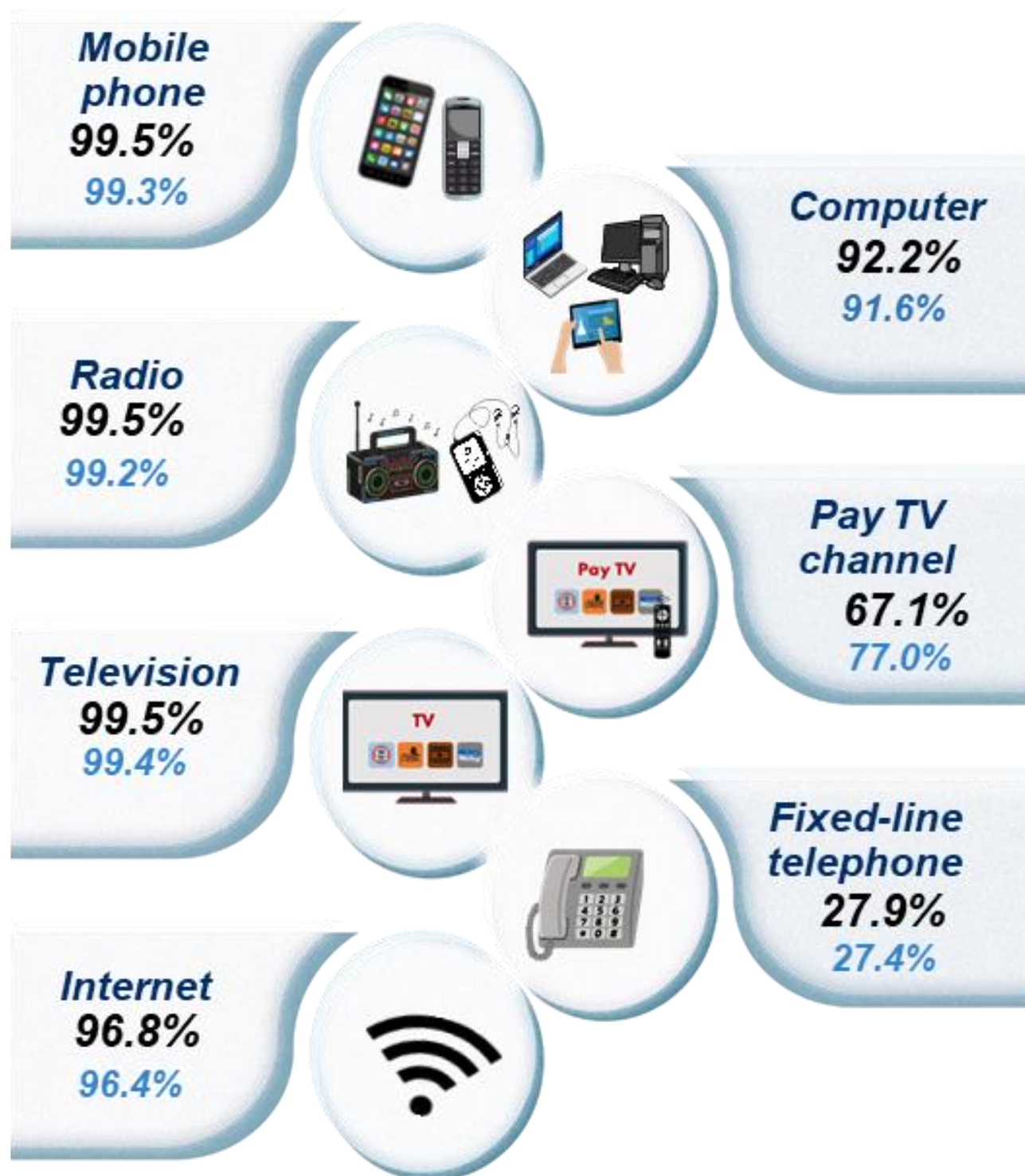




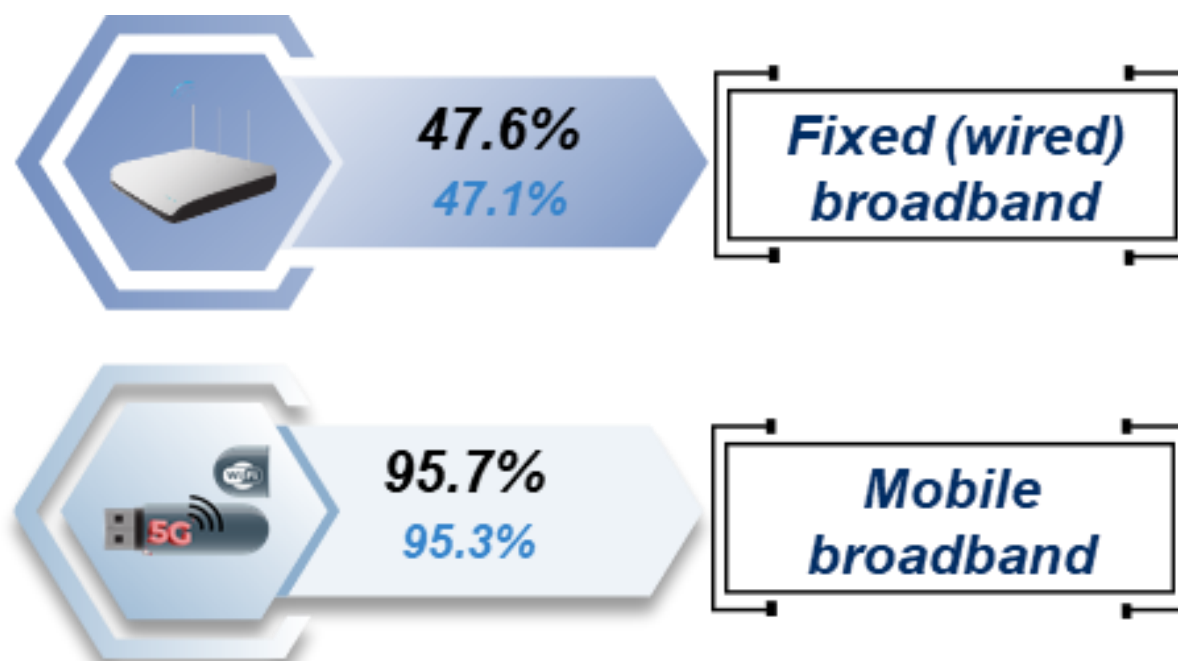
ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS 2024

ICT ACCESS BY HOUSEHOLD 2024

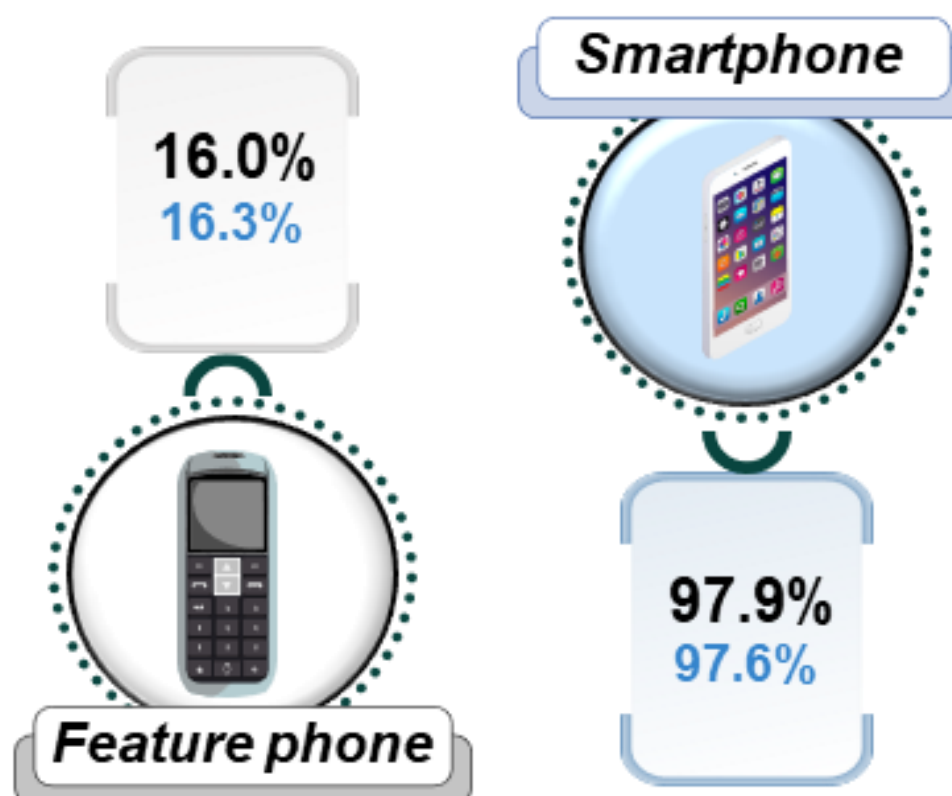
ACCESS TO ICT EQUIPMENT AND SERVICES



ACCESS TO INTERNET



ACCESS TO MOBILE PHONE

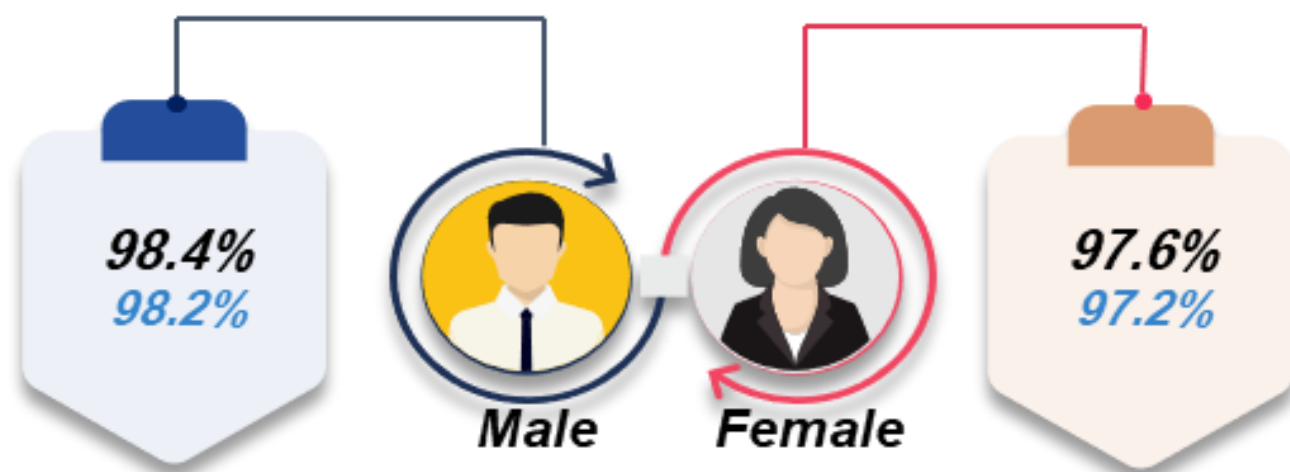


ICT USE BY INDIVIDUAL 2024

USED OF ICT EQUIPMENT AND SERVICES



INTERNET USE BY SEX



Note. Individuals referring to age 15 and above

Source : ICT Use and Access by Individuals and Household Survey Report 2024, Department of Statistics Malaysia (DOSM)

2024
2023



The use and access to ICT equipment and services continue to increase

Access to ICT equipment and services by households

- Overall, in 2024, all ICT equipment and services recorded an increase except for pay TV channel, which showed a significant decrease of 9.9 percentage points to 67.1 per cent (2023: 77.0%). The highest percentage access by households were recorded for mobile phone, television, and radio, each at 99.5 per cent, followed by the Internet (96.8%) and computer.
- Internet access by urban households showed an increase of 0.4 percentage points to 98.8 per cent. Meanwhile, Internet access by rural households also recorded an increase of 0.5 percentage points to 90.3 per cent compared to the previous year.

Use to ICT equipment and services by individuals

- In 2024, mobile phone usage by individuals recorded an increase to 99.5 per cent as compared to year before (99.4%). This increase was driven by a rise in mobile phone usage in both urban (0.2 percentage points; 99.8%) and rural areas (0.3 percentage points; 98.9%).
- Computer usage showed an increase of 0.3 percentage points to 80.7 per cent as compared to 80.4 per cent in 2023. This increase was contributed by a rise in computer usage in urban by 0.5 percentage points (86.5%) and in rural by 0.7 percentage points (64.3%).
- Internet usage showed an increase of 0.3 percentage points to 98.0 per cent as compared to 97.7 per cent in 2023. This increase was influenced by a rise in Internet usage in urban by 0.4 percentage points (99.0%) and in rural by 0.3 percentage points (95.3%).
- A comparison by sex recorded that Internet usage for male registered a higher rate at 98.4 per cent as compared to female 97.6 per cent in 2024. The differences between both sexes narrowed by 0.8 percentage points in 2024 as compared to the previous year gap of 1.0 percentage points. This development reflects an improvement in digital equity between male and female.

