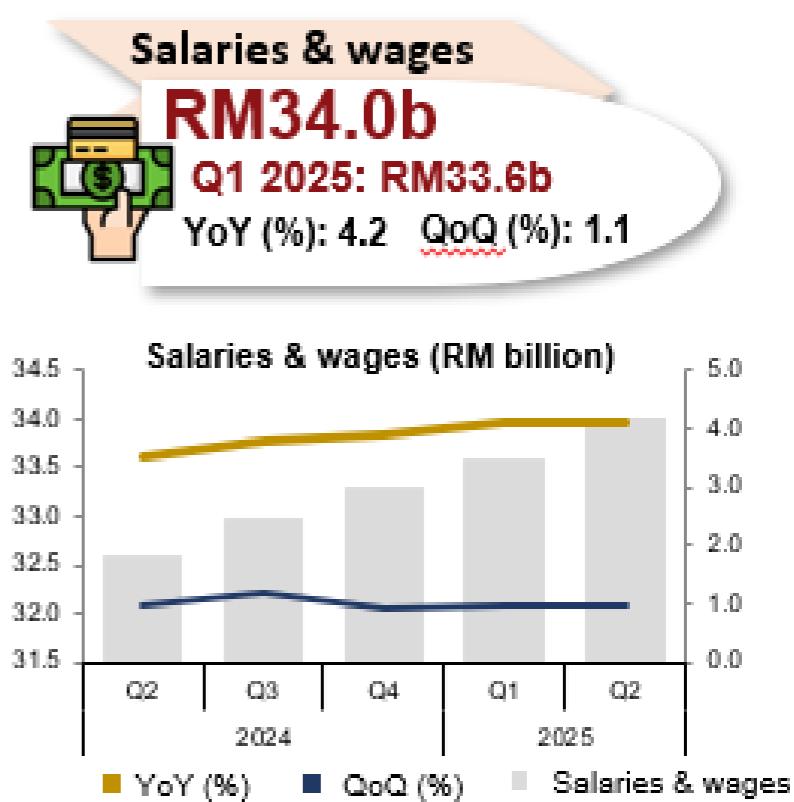
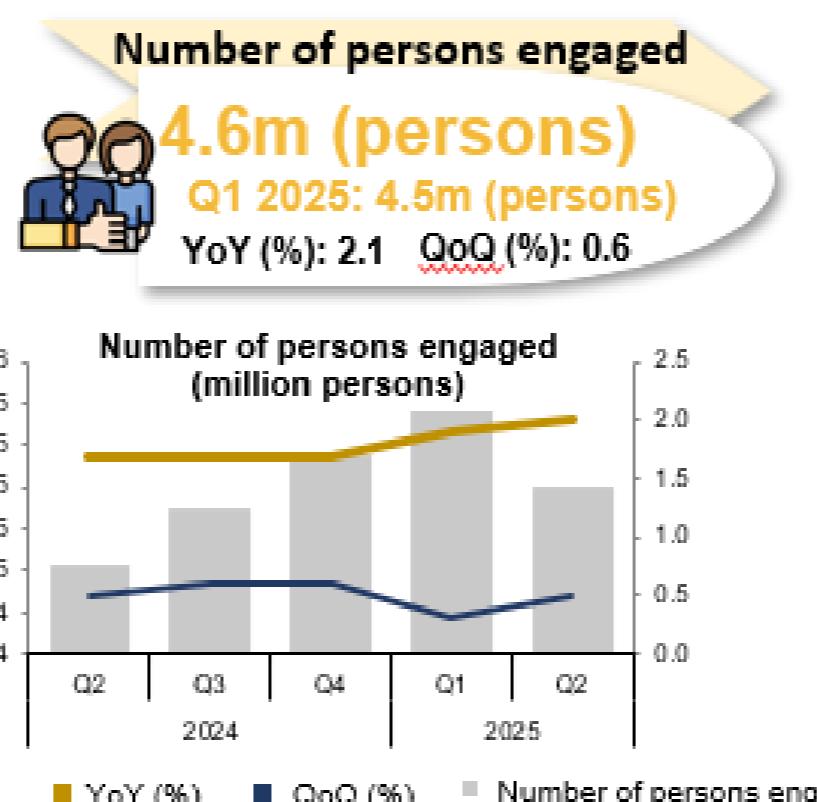
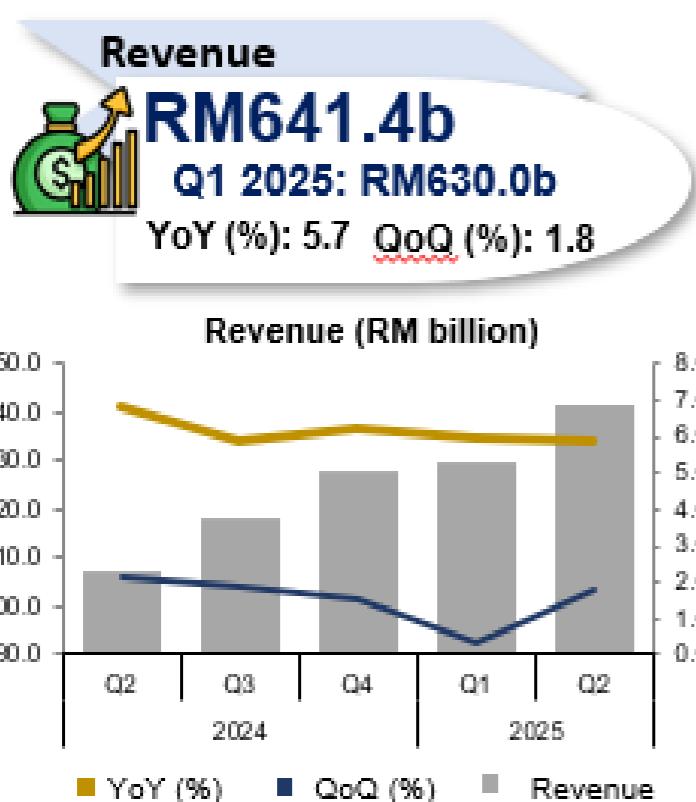




SERVICES STATISTICS, SECOND QUARTER OF 2025

The services sector increased by 5.7 percent to record RM641.4 billion in the second quarter of 2025



PERFORMANCE OF SERVICES SECTOR BY SEGMENT, SECOND QUARTER 2025

Wholesale & Retail Trade, Food & Beverage And Accommodation

Revenue	Number of Employees	Salary & Wages
RM484.0b	3.0 million	RM17.7b

Information & Communication and Transportation & Storage

Revenue	Number of Employees	Salary & Wages
RM89.4b	539,283	RM5.6b

Professional, Real Estate and Administrative and Support Service

Revenue	Number of Employees	Salary & Wages
RM43.4b	591,550	RM7.4b

PERFORMANCE OF E-COMMERCE INCOME

Q1 2025	Q2 2025
RM billion	311.1
YoY (%)	3.4
QoQ (%)	0.1

Note: b: billion m: million

Percentage Change: Year-On-Year

Source: Services Statistics Second Quarter 2025, Department of Statistics Malaysia (DOSM)

Revenue, Number of Persons Engaged and Salaries & Wages, Q1 2022 – Q2 2025 (Growth YoY)



The services sector increased by 5.7 percent to record RM641.4 billion in the second quarter of 2025

Services Sector, Second Quarter of 2025

- The total revenue of the Services sector recorded RM641.4 billion, registering a positive growth of 5.7 per cent as compared to the same quarter in 2024. On a quarterly basis, total revenue registered a growth of 1.8 per cent.
- The total number of persons engaged in this sector amounted to 4.6 million persons, an increase of 2.1 per cent against the corresponding period of the previous year. For quarterly comparison, the number of persons engaged rose 0.6 per cent.
- Salaries and wages in the second quarter of 2025 posted a growth of 4.2 per cent to reach RM34.0 billion compared to the same quarter a year ago. Compared to first quarter of 2025, salaries and wages increased 1.1 per cent.
- Meanwhile, Malaysia's e-commerce income reached RM313.8 billion, reflecting an increase of 1.1 per cent year-on-year. For a quarter-on-quarter basis, e-commerce income saw an increase of 0.9 per cent.

Performance by Segment

- In the second quarter of 2025, total revenue for Wholesale & retail trade, Food & beverage, and Accommodation segment increased 4.9 per cent to RM484.0 billion as compared to second quarter 2024. This was contributed by Wholesale & Retail Trade sub-sector (4.6%), Food & beverage (9.1%), and Accommodation (14.1%). For quarter-on-quarter comparison, this segment increased 1.7 per cent.
- This improvement was mainly supported by the increase in domestic travel across the country, which encouraged higher consumer spending. In addition, public holidays and festive breaks such as Hari Raya Aidilfitri, Wesak Day, Pesta Kaamatan, Hari Gawai, Labour Day, Hari Raya Aidiladha, and the school holidays encouraged more household spending. At the same time, the increase in international visitor arrivals further supported the growth of this segment.



The services sector increased by 5.7 percent to record RM641.4 billion in the second quarter of 2025

- Information & communication and Transportation & storage segment marked an increase of 6.0 per cent in revenue to record RM89.4 billion as compared to the second quarter 2024. This growth was driven by the Transportation & Storage sub-sector, which recorded a year-on-year increase of 9.0 percent. Land and air transport activities rose by 8.6 per cent and 9.0 per cent, respectively, driven by a notable 10.3 per cent increase in air passenger traffic. In addition, storage and supporting services expanded by 9.7 per cent, while post and courier services registered growth of 8.4 per cent.
- Private health, Private education, Arts, entertainment & recreation, and Personal services & other activities segment generated a total revenue of RM24.6 billion, registering a 12.8 per cent increase compared to the second quarter of 2024. The growth was mainly contributed by Private health (15.8%), and Personal Services & Other Activities (10.3%), reflecting increased consumer spending on healthcare services and personal care. On a quarterly basis, this segment also recorded an increase in revenue by 3.6 per cent.
- In the second quarter of 2025, Professional, Real estate, and Administrative & support services segment recorded RM43.4 billion of revenue, an increase of 9.9 per cent compared to the second quarter of 2024. This encouraging growth was driven by the Professional and Real Estate sub-sectors, which grew 8.5 per cent and 11.8 per cent, respectively.
- Administrative & Support Services subsector was lifted by a 13.6 per cent increase in travel agency activities, driven by higher international tourist arrivals and more outbound travel by Malaysians, especially during the Haj season. Meanwhile, on a quarter-on-quarter basis, the segment posted a 1.9 per cent increase.

